



GENERAL CONDITIONS OF THE BOOKING OF LUXURY APARTMENTS FOR INDIVIDUALS CUSTOMER IN APARTPARK BALTIC HOME

The present document is regulating principles of effecting booking, cancelling the booking, the payment for the booking and importances of the booking.

1. WAY OF MAKING A BOOKING

It is possible to make the booking of the stay through:

- a) the filling and signing the form of the booking on the website and sending it to the reception in an electronic form;
- b) sending the booking order form in writing: registered letter, fax or in an electronic form (e-mail);
- c) telephone ordering the stay
- d) personal, written, confirming a reservation at the ApartPark reception desk.

After making a booking within of 24 hours, the ApartParku reception will send the confirmation of a booking to the indicated e-mail address, fax.

Except for the coincidence described into the **d** pt.

For guaranteeing the booking by the Guest it's paying the money in the amount of the 40 % of the total value of booking, on 3 working days. One should pay the rest of money while reporting.

It is possible to process the payment through a bank transfer, cashes or in the form of burdening a credit card.

Baltichome S.C.

Bank account: **63 1140 2004 0000 3412 0987 8093**

SWIFT CODE/ IBAN: **BREX PL PW MUL**

The booking won't be made effectively in case of the lack of the payment of the earnest money in the date specified above, or the insufficient funds on a credit card.

Crossing the earnest money set of the date of the payment can cause cancelling the preliminary booking. We are announcing, that in accordance with the rules ApartPark Baltichome the accounting period is taking the civil law Partnership out 7 days what he/she is marking that every Guest staying in the Hotel above 7 days is obliged to pay the amount due for the used stay and services within 7 days of the starting date of the stay.

ApartPark Baltichome is reserving the civil law Partnership, where justified, right to appeal with the request to a hotel guest for increasing the amount of the security credit on his credit card or for earlier paying the amount due for hotel services. Using hotel fringe benefits on

principles "credit Hotel" (account to the room) is possible exclusively after handing over to the Hotel reception desk the authorisation Document correctly filled in and personally signed enabling to effect credit orders ("account to the room") for services accompanying the stay of the Guest. it is forming with effecting the authorization of a credit card /payment.

2. THE CHANGE OR CANCELLING THE BOOKING

a) change of the booking

changes in the made booking, Guest he should report the civil law Partnership in writing to the ApartPark Baltichome registered office where one should report her not later than 30 days before the date fixed in the order of the arrival.

ApartPark Baltichome will consider the civil law Partnership proposed changes and will inform the Guest of the decision in writing.

There is a possibility of cancelling the booking, but exclusively for important reasons, justified and substantiated by the Guest in writing.

b) conditions of cancelling the booking

- in case of the cancellation up to 30 days prior to the arrival, the Guest isn't getting the repayment of the paid earnest money

- at the cancellation below 14 days before the established date of the arrival, the Guest is bearing the cost of the amount of the 60 % value of the order

- at the cancellation on of arrival or at the lack of the cancellation, the Guest is obliged amount due of lump sum in the stay in the time set aside

- feasibility of the cancellation without incurring by the Guest charges, he exists only in the situation when the Guest appoints the new client to the same luxury apartment and in the same time. If this is the case have staying

he will receive the repayment of the paid earnest money, minus of operatings cost in the height PLN 150.00, not earlier than 7 days upon completion of the lease of the person shown.

– in every case the cancellation will be confirmed by B.H. in writing

c) shortening the stay

Shortening the stay is treated as the resignation behind time of cancellation, so is involving the settlement in the entire stay

d) personal details

In the course of making the Booking of the Package by the reserving Hotel he is giving consent to put his personal details in the database of the service. This data will be used exclusively in order to enable to conduct the full trial of the Booking and marketing objectives in due course agreements from 28.09.1997 about the protection of personal data.

3. ADDITIONAL INFORMATION

The hotel day is starting at 17:00 and at 11.00 is ending. Check in is possible up to 21:00
Prices quoted in the hotel price list are gross prices. A possibility of the change in prices and applying the separate price list for the, holiday and long holiday seasons is reserving ApartPark Baltichome of weekends.

Price apartementu contains (apart from packages):

- accommodation;
- breakfast in the form of canteen;
- possibility of using the cordless Internet on the entire hotel facility.

The price doesn't contain:

- of climatic payment (PLN 4.40 PLN per night, for one person);
- of possible lease of the car park on outside/in the garage;
- of dinner (5-13 years: PLN 20; above 13 years: PLN 40);
- of supper (5-13 years PLN 18; above 13 years: PLN 35);
- of late dinner (5-13 years PLN 22; above 13 years: PLN 45).

Children up to 4 years the stay in the hotel, the dinner, the supper and the dinner: free of charge.

Making a booking means approval of regulations of the ApartPark object and privacy policies.